

A. Data of Complaints Against ATSL as Debenture Trustees (DTs) for the month of April 2024

Data for the month ending April 2024

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month [^]		Average Resolution time ^{^^} (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

B. Data of complaints in respect of Non-Convertible Debt Securities dealt by ATSL as Debenture Trustees (DTs) for the month of April 2024

Data for the month ending April 2024

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending \$	Resolved ^{**}	Pending at the end of the month [^]		Average Resolution time ^{^^} (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	1	0	1	0	0	1
2	SEBI (SCORES)	1	3	2	2	0	0	5
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	1	4	2	3	0	0	

^{**}Should include complaints of previous months resolved in the current month, if any.

[^]Should include total complaints pending as on the last day of the month, if any.

^{^^}Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

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Name of the issuer	No. of compliants	Reason for Pendency
SREI Equipment Finance Limited	2	<p>1. SCORES Complaint dated 28.04.2024 - ATSL has received complaint regarding non-receipt of redemption amount of debt securities. The required information is provided to the investor through Action Taken Report(ATR) which is filed on SCORES 2.0 portal on 02.05.2024. Awaiting action of the investor on the same.</p> <p>2. SCORES Complaint dated 30.04.2024- ATSL has received complaint regarding mismanagement of interests of investors in the resolution plan of SREI. The Action Taken report to be filed on the SCORES 2.0 portal shortly.</p>

#Month – wise complaints data on half yearly basis (on aggregate basis)

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	November, 2023	194	3	1	196
2	December, 2023	196	3	5	194
3	January, 2024	194	2	195	1
4	February, 2024	1	0	1	0
5	March, 2024	0	2	1	1
6	April, 2024	1	4	3	2
	Grand Total		14	206	2

#The information includes complaints from A+B as above

Trend of annual (Financial Year) disposal of complaints

SN	Year	Carried	Received	Resolved	Pending
1	2020-21	155	199	90	264
2	2021-22	264	149	204	209
3	2022-23	209	16	32	193
4	2023-24	193	18	210	1
5	2024-25	1	4	3	2
	Grand Total		386	539	2